## Behavioral Health Services - CASC in Cooperation with Shields for Families SPA 8 - Gain V

Month	Scheduled	Visit	Cancelled	Supportive Service Declined	Supportive Service Reconnected	Not Home / Moved	Pending
A == 00	0	4	4				
Apr-06		1	1				
May-06		3			1	1	
Jun-06	1	1					-
Jul-06	0						
Aug-06	2	2	0		1	1	
Sep-06	0						
10/1/2006*	7	6	1	2	1	3	
Nov-06	13	8	5	2	0	6	
Dec-06	13	8	5	0	2	6	
Jan-07	9	7	2	0	2	5	
Feb-07	25	21	4	3	3	15	
Mar-07	52	39	13	6	8	24	
Apr-07	40	25	15	4	2	19	
May-07	31	22	9	4	3	15	
Jun-07	41	34	7	5	2	27	
Jul-07	16	12	4	1	2	9	
Aug-07	37	23	14	0	1	22	

<sup>\*</sup>Participant (1) reported that she had completed treatment and was still clean/sober. Did not need SS.

## COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH ALCOHOL AND DRUG PROGRAM ADMINISTRATION PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE

MONTH CASC SERVICE ADVOCACY REFERRALS
APRIL YEAR 2007

SPA	8	REPORTER SANDRA CEDANO											PHO	NE	310-6	03-8436_				
1 2		REFER	3 RALS TO	#	4 OF RRALS		CSA R	5 EFERRA	LS FOR		CASC			ERRALS NAGED	WAIT TIM	8 IE FOR CLA	CA	9 ASC		мн
	TOTAL # REFERRALS TO CSA	SHOW	NO NO		OR		SA	CLA	DV	SA	MH*	вотн	BY CSA**  H SA MH			IN DAYS MH	ASSESSMENT NO NO		SHOW	TAKE N
SC	69	69	SHOW	10	64		10	64	NA	5 +	36	5	CLA 5	17	4	6	5	show 5	36	1
TOTAL																				
W/CASC:0	CASC SERVICE ADVOCA	CY TRAC	CKING LO	G FOR C	ASC.307												FORM: C	SA1-ADF	A/PDTA	
NOTES: 1	2. CASC SERVIC 3. GN 6340 (10/00 4. GN 6340 (10/00 5. GN 6340 (10/00 6. 6006A - CalW 7. 6006A - CalW 8. GN 6340 (10/00 9. GN 6340 (10/00 If clients present as follow IF SOMEONE COMES A *PRESENTS AS SA BUT **CM ADVOCATE FOL	CE ADVO  6) - CalWO  6) - CalWO  ORKS CLI  6) - CalWO  6) - CalWO  8:  AS <u>SA</u> AND  T IS ACTU  LOW UP	CACY API ORKs CAS ORKs CAS ORKs CAS INICAL AI INICAL AS ORKS CAS ORKS CAS UN WE FINI IALLY DE UNTIL THE	POINTM C SERV C SERV C SERV SSSESSM C SERV C SERV D THAT TERMII HE PERS	TICE ADVICE ADVI	VOCATI	TE REI TE REI G, Page G (#refe TE REI TE REI SAYS H AFTE CASC A	FERRAL FERRAL FERRAL FERRAL NO TO ( ER CASC SSESSM erred	CLA who and 6000 p. Page 2 g. REFUSE CLA LENT OR back 1	o have 16A – Ca	not show alWORE EATME NTAKE & GSV	vn up or is Ks CLINIO NT V after	awaiting	appointm ESSMENT	ents) FRESULTS d assessi	SULTS	ointme	nts we	<u>re</u>	
DD.	. 17 MH appoint	tments	are per	iding	for the	e moi	nth o	of May	, 5 01 1	the 1	/ pen	ding aj	opoint	ments a	are					_
															_					

## COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH ALCOHOL AND DRUG PROGRAM ADMINISTRATION PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE

CASC SERVICE ADVOCACY REFERRALS
MAY YEAR 2007

MONTH

SPA	8	REPORTER SANDRA CEDANO											PHO	NE	310-6					
1	2		3		4			5			6		7			8	9	)	10	)
TOTAL # REFERRALS			RALS TO	REFE	OF RRALS OR		CSA R	EFERRA	LS FOR	(	CASO CLA RES		# REFERRALS MANAGED BY CSA**		WAIT TIME FOR CLA APPOINTMENT AVG. IN DAYS		CASC ASSESSMENT			AH CAKE
	TO CSA	SHOW	NO SHOW	SA	МН		SA	МН	DV	SA	MH*	вотн	SA CLA	MH	SA	МН	SHOW	NO SHOW	SHOW	SH
SC	34	34		6	31		6	31	NA	3 +	15 +	3	2	16	4	8	3	2	15	
TOTAL																				
	CASC SERVICE ADVOCA	CY TRAC	CKING LOC	G FOR C	ASC.307	54500000									L		FORM: C	SA1-ADP	A/PDTA	
COLUMN  NOTES: 1  COMN REFEI CASE	mation on this table is    S   S     2.	CE ADVO 6) - CalWo 7 - CalWo 7 - CalWo 8 - CalWo 7 - CalWo 8 - CalWo 8 - CalWo 7 - CalWo 8 - CalWo 8 - CalWo 7 - CalWo 8 - CalWo 9	CACY API ORKS CAS ORKS CAS ORKS CAS INICAL AS ORKS CAS ORKS CAS ORKS CAS UNTIL TH NDING 2 WER	POINTM C SERV C SERV C SERV SSSESSM C SERV C SERV D THAT TERMII HE PERS APP( LE NO	TICE ADVICE ADVI	OCA OCA OCA SULTS OCA OCA OCA ERSON BE MH ERS C IEN	FE REI FE REI FE, Page FE REI FE REI FE REI FE ASC A TS A ND 1	FERRAL FERRAL FERRAL FERRAL FERRAL NO TO ( CR CASC SSESSM ARE M	, Page 1 , Page 2 a CLA who and 6006 , Page 2 REFUSE CCLA IENT OR IENTA	o have to have	not show NEATMENTAKE VEAL	TH RE	awaiting CAL ASS  EFERI ERRA	appointm ESSMENT RALS.	ents) f RESULTS  3 OUT S CANC	OF 6 SUI	Y WO	RKER	DUE	

# COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH ALCOHOL AND DRUG PROGRAM ADMINISTRATION PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE CASC SERVICE ADVOCACY REFERRALS

MONTH JUNE YEAR 2007

SPA	8	REPORTER SANDRA CEDANO										PHO	NE	310-6	03-8436_				
1	2		3		4 5					6		7		8		9	9	10	0
	TOTAL # REFERRALS TO CSA		RALS TO	REFE	OF RRALS OR		SA REFERRA CLA	LS FOR	(	CASC CLA RES		# REFERRALS MANAGED BY CSA**		WAIT TIME FOR CLA APPOINTMENT AVG. IN DAYS		CASC ASSESSMENT			MH TAKE
	TO CSA	SHOW NO SHOW		SA	МН		A MH	DV	SA	MH*	BOTH	SA CLA	МН	SA	МН	SHOW	NO SHOW	SHOW	NO SHO
SC	55	55	0	9	51	9	51	NA	5 +	23 +	0	4	29	4	8	5	1	23	2
TOTAL																			
# PENDIN The infor COLUMN NOTES: 1	2. CASC SERVIC 3. GN 6340 (10/06 4. GN 6340 (10/06 5. GN 6340 (10/06 6. 6006A - CalW 7. 6006A - CalW 8. GN 6340 (10/06 9. GN 6340 (10/06 If clients present as follow IF SOMEONE COMES A *PRESENTS AS SA BUT **CM ADVOCATE FOL	POINTME  obtained  CE ADVO  6) - CalWe  6) - CalWe  ORKs CL  6) - CalWe  6) - CalWe  8:  AS SA AN  TIS ACTU  LOW UP	as follow: CACY APORKS CASORKS CASORX	S:  POINTM GC SERV GC SERV SSSESSM GC SERV GC SERV GC SERV HE PERS	IENT LO ICE AD THE PI NED TO SON EN	OG VOCAT VOCAT SULTS, SULTS VOCAT VOCAT ERSON S BE MH ERS CA	REFERRAL REFERRAL Page 2 #referred for REFERRAL REFERRAL AYS NO TO AFTER CASS	L, Page 2 L, Page 1 L, Page 2 <u>a</u> CLA who L and 6000 L, Page 2 (REFUSE C CLA <u>1ENT</u> OR	nnd 600 o have 1 6A – Ca S) TRE	06A – Canot show alWORK CATMEN	nIWORKs rn up or is Ks CLINIC	CLINIC awaiting CAL ASS	CAL ASSES Sappointm SESSMENT	SSMENT RE ents) I RESULTS	SULTS	FORM: C			

W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

MH. This gives us a total of 27 pending appointments which INCLUDE the 3 DD appointments.

FORM: CSA1-ADPA/PDTA

# COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH ALCOHOL AND DRUG PROGRAM ADMINISTRATION PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE CASC SERVICE ADVOCACY REFERRALS

MONTH JULY YEAR 2007

SPA	SPA8 REPORTER SANDRA CEDANO											PHO	NE	310-60	03-8436					
1	2	1	3		4 5 #OF						6		7			8		9	10	0
	TOTAL # REFERRALS TO CSA		CSA		OF RRALS OR		CSA	REFERRAI CLA	LS FOR	(	CASC CLA RESULTS			ERRALS NAGED CSA**	WAIT TIME FOR CLA APPOINTMENT AVG. IN DAYS		CASC ASSESSMENT			MH FAKE
	TO CSA	SHOW	NO SHOW	SA	МН		SA	МН	DV	SA	MH*	вотн	SA CLA	МН	SA	МН	SHOW	NO SHOW	SHOW	SHO
SC	63	63	0	8	55		8	55	0	2	0	4	2	32	3	9	6	2	25	2
TOTAL																				
# PENDIN month. The infor COLUMN	mation on this table is	POINTME  Obtained  CE ADVO  6) - CalWO  6) - CalWO  ORKS CL  ORKS CL  6) - CalWO  5) - CalWO  5) - CalWO  5) - CalWO  To Si	as follows CACY APORKS CASORKS CASORX CAS	S: POINTM SC SERV SC SERV SSESSM SSESSM SC SERV D THAT	IENT LO ICE ADV	G OCA OCA OCA OCA OCA OCA RSON BE MI	TE RE TE RE S, Page S (#rei TE RE TE RE	EFERRAL EFERRAL EFERRAL Gerred for EFERRAL EFERRAL S NO TO ( EER CASC	, Page 2 , Page 1 , Page 2 CLA who and 6000 , Page 2 REFUSE	and 600 o have 1 6A – Ca	06A – Canot show not show NORK EATME	alWORKs n up or is (s CLINIC	CLINIC	AL ASSE	SSMENT RE	oointment	s pendi			
W/CASC:	W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307														FO	RM: CSA1-A	ADPA/PD	ГА		

## COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH ALCOHOL AND DRUG PROGRAM ADMINISTRATION PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE

MONTH CASC SERVICE ADVOCACY REFERRALS

MONTH YEAR 2007

SPA	8	REPORTER SANDRA CEDANO										PHO	NE	310-6	03-8436_				
1	2	3 4 REFERRALS TO #OF				CSA	5 REFERRA	LS FOR	1	6 CASO			ERRALS	WAIT TIM	8 IE FOR CLA	T	9 ASC	10	0 мн
	TOTAL # REFERRALS TO CSA		SA		RRALS DR	CSA	CLA	LOTOK	(	CLA RES	ULTS	BY	NAGED CSA**		NTMENT N DAYS	100000000000000000000000000000000000000	SMENT		TAKE
		SHOW	NO SHOW	SA	МН	SA	МН	DV	SA	МН*	вотн	SA CLA	МН	SA	МН	SHOW	NO SHOW	SHOW	SH
SC	79	79	0	8	71	8	71	0	1	0	3	4	42	3	8	4	4	28	1
TOTAL	CASC SERVICE ADVOCA															FORM: C			
The infor COLUMN  NOTES: I	2. CASC SERVIC 3. GN 6340 (10/06 4. GN 6340 (10/06 5. GN 6340 (10/06 6. 6006A - CalW 7. 6006A - CalW 8. GN 6340 (10/06 9. GN 6340 (10/06 f clients present as follow IF SOMEONE COMES A *PRESENTS AS SA BUT **CM ADVOCATE FOL	obtained  CE ADVO( b) - CalW( c)	as follows CACY API ORKS CAS ORKS CAS INICAL AS INICAL AS ORKS CAS ORKS CAS ORKS CAS ORKS CAS ORKS CAS OUT THE	POINTM GC SERV GC SERV GC SERV SSESSM GC SERV GC SERV D THAT TERMIN HE PERS	IENT LOC ICE ADVICE ADV	GOCATE RI OCATE RI OCATE RI ULTS, Pag ULTS (#re OCATE RI OCATE RI CASON SAYS E MH AFT	EFERRAL EFERRAL e 2 ferred for EFERRAL EFERRAL EFERRAL S NO TO ( FER CASC ASSESSM	,, Page 2 ,, Page 1 ,, Page 2 , CLA who and 6000 ,, Page 2 ; REFUSE ; CLA IENT OR	and 600 o have 66A – Ca	06A – Canot shown IWORK	alWORKs n up or is Ks CLINIC	CLINIC awaiting CAL ASS	AL ASSES appointm ESSMENT	SSMENT RE ents) r RESULTS ant movin	ng from I	_		County	···
W/CASC: 0	CASC SERVICE ADVOCA	ACY TRAC	CKING LO	G FOR C	ASC.307									FO	RM: CSA1-A	DPA/PD	ΓΑ		

#### **CalWORKs**

EVERY MONTH ADPA REQUIRES THAT CASC REPORT CALWORK'S PARTICIPANTS ASSESSED AND REFERRED FOR SA/MH SERVICES. WE ONLY REPORT THE NUMBER THAT ARE REFERRED TO US BY OUR OWN OUTREACH WORKERS AND GAIN WORKERS. THIS NUMBER IS CONSISTENLY AND SIGNIFICANTLY LOW. WE BELIEVE IT TO BE DRASTICALLY UNDEREPRESENTED.

IF YOU ENROLLED A CLIENT IN YOUR TREATMENT CENTER THAT IS ON CAL WORK'S AND WAS NOT ASSESSED BY CASC MAY NOT BEING COUNTED IN THE MONTHLY STATISTICS.

TO MAKE THIS A MORE EFFECTIVE PROCESS CASC SPA 8 IS WILLING TO GO OUT TO YOUR SITE AND COMPLETE A SUBSTANCE ABUSE ASSESSMENT.

#### THE BENEFITS:

THE PROVIDER WOULD RECEIVE A COPY OF A COMPREHENSIVE ASSESSMENT (WITHIN 2 BUSINESS DAYS).

CASC STAFF WILL RESEARCH AND PROVIDE YOU WITH GAIN/ELIGIBILITY WORKERS INFORMATION OR OTHER STATUS INFORMATION.

CASC STAFF WILL PROVIDE YOU WITH APPROPRIATE FORMS AND DOCUMENTS WHICH MAY PREVENT FUTURE BILLING ERRORS.

THIS OPPORTUNITY WILL BE AVAILABLE THROUGH 06/30/07. YOUR COOPERATION IN THIS EFFORT IS A WIN-WIN SITUATION.

FEEL FREE TO CONTACT ME FOR QUESTIONS/REQUESTS.

MARY B AGUILAR BHS-CASC SPA 8 310-549-2710 CELL 310-489-0752